

The 8th health insurance conference

28-29 Nov 2022

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With the participation of 150 officials and experts in the insurance and health sectors in the UAE and Arab countries, the 8th health insurance conference was held at the Stella Di Mare Hotel, Dubai, organized by the Emirates Insurance Association on the twenty-eighth and twenty-ninth of November 2022.

H.K Khaled Mohammed Al Badi, Chairman of the Board of Directors of the Emirates Insurance Association, opened the conference with a speech during which he emphasized the great and growing support that health care enjoys in the UAE from the wise leadership and our wise government, and pointed to the great success achieved by the state in overcoming the repercussions of the Corona pandemic and the important role played by the insurance sector. During the pandemic, especially health insurance, the conference ended after two days of discussions in which speakers from the Ministry of Health, the health authorities in Abu Dhabi and Dubai, the insurance sector and the private sector participated in the following recommendations.

Conference recommendations

▪ Organizational lessons learned

The importance of enhancing the readiness of the competent authorities for their capabilities and raising their capabilities to continue their work in various circumstances and potential challenges in the future, and the need to provide adequate legislation, means and equipment to provide the maximum degree of protection and support for workers in the health sector in order to ensure a safe work environment in the face of any future challenges, including epidemics.

▪ Psychological impact of disorders

The need to develop and strengthen mental health services and psychosocial support within the framework of enhancing preparedness, response and health emergencies in the future, and increase investment in mental health services and ensure their availability for all, including the urgent need to provide digital, effective, reliable and accessible tools, especially for those who are unable to obtain direct mental health care.

▪ Telehealth

The need to find legislation or regulatory and legal controls that provide guarantees of privacy and confidentiality of patient data and other matters related to the practice of telemedicine activity.

▪ Reinsurance challenges

The need for reinstatement companies to play a better and more effective role in correcting the conditions of the health insurance market and achieving more stability for this market in the future.

▪ Digitization of health insurance.

The importance of increasing investment in this vital aspect and taking advantage of the opportunities offered by digital transformation to reach the maximum possible efficiency in

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providing optimal health care to the population and achieving integration between service providers and recipients.